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| Course number and name | END 473E / Pricing and Revenue Management |
| Credits, contact hours, categorization of credits | 3 credits / 42 hours / Engineering topic |
| Instructor or course coordinator | İrem UÇAL SARI |
| Text book and other supplemental materials | <ul style="list-style-type: none"> • Phillips, R. L. (2005). <i>Pricing and revenue optimization</i>. Stanford University Press. • Talluri, K. T., & Van Ryzin, G. J. (2006). <i>The theory and practice of revenue management</i>, Springer, 2004 |

| Course information | |
|---------------------------|--|
| Content | Price optimization, Price differentiation, Revenue management, Capacity allocation, Overbooking, Markdown management, Specialized pricing. |
| Prerequisites | END 312E Engineering Economics, END 331E Operation Research I |
| Type | Selected elective |

| Course learning outcomes |
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| <p>Students who pass the course will be able:</p> <ol style="list-style-type: none"> Understand the concepts of price optimization, price differentiation and dynamic pricing Apply quantity based revenue management models Apply price based revenue management models Use the fundamental operations research methodologies in revenue management Apply revenue management models into diverse industries |

| Student outcomes | Level of contribution |
|--|------------------------------|
| SO1. An ability to identify, formulate, and solve complex engineering problems by applying principles of engineering, science, and mathematics. | High |
| SO2. An ability to apply engineering design to produce solutions that meet specified needs with consideration of public health, safety, and welfare, as well as global, cultural, social, environmental, and economic factors. | Little |
| SO3. An ability to communicate effectively with a range of audiences. | Little |
| SO4. An ability to recognize ethical and professional responsibilities in engineering situations and make informed judgments, which must consider the impact of engineering solutions in global, economic, environmental, and societal contexts. | Partial |
| SO5. An ability to function effectively on a team whose members together provide leadership, create a collaborative and inclusive environment, establish goals, plan tasks, and meet objectives. | Little |
| SO6. An ability to develop and conduct appropriate experimentation, analyze and interpret data, and use engineering judgment to draw conclusions. | Partial |
| SO7. An ability to acquire and apply new knowledge as needed, using appropriate learning strategies. | Partial |

| Week | Topics | Learning outcome(s) |
|-------------|--|----------------------------|
| 1 | Introduction to pricing and revenue optimization | I |
| 2 | Basic Price Optimization | I |
| 3 | Price Differentiation | I |
| 4 | Pricing with constrained supply | I |
| 5 | Revenue management | I- IV |
| 6 | Capacity allocation | I, II, IV |
| 7 | Capacity allocation | I, II, IV |
| 8 | Network revenue management | I-IV |
| 9 | Network revenue management | I-IV |
| 10 | Overbooking | I-IV |
| 11 | Markdown management | I- IV |
| 12 | Customized Pricing | I-V |
| 13 | Pricing and Revenue Optimization and Customer Acceptance | I-V |
| 14 | Pricing and Revenue Optimization and Customer Acceptance | I-V |